



COMPUTERAIDEDDISPATCH



What Is It?

INTERCad™ is EmergiTech's computer aided dispatch solution. Developed through years of experience meeting the needs of emergency communications centers, it is optimized to allow for quick and efficient call processing and decision-making.

What Does it Do?

INTERCad™ offers an easy-to-use decision support system and resource tracking tool for 9-1-1 communication operators. From tracking wireless callers, to determining who should respond, INTERCad™ delivers comprehensive information without sacrificing user friendliness.

How Can It Help Me?

INTERCad™ can help your emergency communications staff quickly and effectively make decisions. A robust set of features help your agency to:

- Drag and drop calls for easy data manipulation
- Easily see important data with color-coded call and unit status
- Quickly retrieve call histories and response times
- Record times of activity with no manual data entry needed
- Unify staff with dispatch terminals that refresh simultaneously. All dispatchers see the same information at the same time
- Track traffic stops and radio logs
- Safeguard data through password security controls
- Print easy-to-read statistical reports
- Save dispatchers time by adding an optional ANI/ALI interface
- Run on single-user workstations or vast multi-user networks through flexible licensing options
- Continue to grow. There is no limit to the amount of data the system can organize, manage and store
- Enjoy the platform stability of Microsoft Windows®